



A 24x7x365 super hero for your network, servers and computers.

Imagine an employee who works 24x7x365, never takes a sick day or even a break, plus has expertise in all areas of IT management. SiteCARE 360°, a comprehensive, managed service for your total network, servers and computers, gives you just that!

We help you manage your IT cost by leveraging best practices to safeguard your technology. We deliver the right tools, processes, and proactive expertise to give you the peace of mind to focus on your business not your technology!

Through the use of Quarterly Business Reviews, your Virtual CIO will review and advise on topics such as network performance, uptime and budget. By setting quarterly goals and adjusting as needed, you'll be empowered to make the most informed decisions of your compliance requirements, technology goals, and business objectives.

Contact Secant today — sales@secantcorp.com or 800.875.4222 — to learn how SiteCARE 360° can save your day!

SITECARE 360° BENEFITS

Device Performance and Predictive Failure Monitoring

Monitoring tools detect signs of hardware failure — network firewalls, routers, switches, UPS units, printers, servers and workstations — catching problems before they occur.

Data Backup Monitoring

Ensures your existing enterprise server data backup solution is functioning regularly and as intended.

Anti-Virus and Anti-Malware Management

Your workstations and laptops will be secure from viruses, malware and web threats with our monitoring and management tools.

Microsoft and Third Party Patch Management

Monitor and deploy security updates and patches to Microsoft client operating systems, servers, and many popular third party applications.

System Administration and Service Requests

We take care of tasks like resetting passwords, folder creations and permissions, creating or removing users, adding printers, minor software updates and more.

Vendor Management

Secant provides a single point of contact to support your entire network and acts on your behalf to resolve issues with third-party vendors.

Asset Collection and Executive Reports

Fast, accurate and up to date audits of your hardware and software. Always have access to the latest information about all of your computers, licensing and more.

Proactive Remediation

Our certified engineers are immediately alerted when a problem arises. They will analyze and work to remotely resolve the issue, providing a more rapid response.