

# BusinessCloud Hosting



## Secure and scalable cloud hosting built especially for business.

Typical cloud computing offerings are aimed at everyday applications like email, calendar and web hosting that can be mass configured for thousands of users.

Secant's BusinessCloud is fundamentally different. Your organization is provided an environment within our secure, physical data center, providing the exact set of services you require.

While BusinessCloud can host the standard applications, more importantly, it can host your core business applications such as accounting, ERP, and CRM software that are critical to your operation. This includes vertical market applications, custom developed solutions, and the full complement of Microsoft applications.

### HYBRID & PUBLIC CLOUD SOLUTIONS

In some cases, where appropriate, we can leverage public cloud resources to create a hybrid data center solution. Microsoft Office 365 is among the most popular hybrid solutions offered.

### ELIMINATE CAPITAL EXPENSE

Services hosted by BusinessCloud do not require expensive file servers, storage, backup systems, software licensing, or maintenance contracts. These upfront capital expenses are eliminated. You pay monthly for only the services you use.

### UNBURDEN YOUR STAFF

Let us take care of the initial setup and the day-to-day operation of file servers, storage and backups, disaster recovery and even application support. Free up your staff to focus on supporting your business objectives.

### SCALABLE

Most organizations purchase servers to handle projected 3-4 year growth which means you may have idle capacity. With BusinessCloud, you can quickly add or delete users and only pay for what you really need.

### SECURE

Each hosted Windows-based server is protected by managed anti-malware and is secured behind an application-specific firewall.

### COMPLIANT

Many organizations face regulations in order to ensure data security and privacy, such as:

- HIPAA
- SOX
- PCI
- GLBA
- ITAR
- CJIS
- FERPA

Secant has invested in the critical infrastructure, tools, services and trained personnel required to achieve regulatory compliance. Secant's data center is both HIPAA and SSAE 16 SOC II audited. Our standards, policies, procedures and security controls are meticulously documented and audited to demonstrate and validate compliance.



### PROFESSIONALLY MANAGED

Secant is a Michigan-based company with an international reach. Our certified engineers monitor and manage the network and servers that comprise BusinessCloud 24x7. Our team will quickly resolve any issues to keep you up and running.

## DATA CENTER ESSENTIALS

All clients hosted in our data center receive the following:

- Enterprise-level SSD accelerated storage (main site and DR site)
- Latest version of Windows Server
- 10Gb networking
- Daily file-level backups with 365-day retention
- Daily image-level replication to second data center more than 150 miles away
- 24/7 server monitoring and support from our Service Desk
- Elastic server resources to scale on demand
- Flexible, 'not square' cloud resources
- Accessible engineer-level support team including migration and design
- Extensive library of monitoring and automated reaction services

### RELIABLE

When designing our data center, our highest priority was client up-time. We leverage redundant generator and UPS systems for power, redundant cooling units, and multiple fiber internet connections. Data is backed up daily to an offsite facility. In addition, separate disaster recovery images are created for hosted servers and replicated between data centers.

### ACCESS ANYWHERE

BusinessCloud can be accessed from any internet-connected computer using either thin client software or VPN access.

### TEST ENVIRONMENTS

Periodic patching and updating applications can be risky if the process does not go well and a lengthy restore process is needed. BusinessCloud allows your active environment to be quickly duplicated where updates can be assessed without impacting production systems.

### BUSINESSCLOUD SOLUTIONS

BusinessCloud supports a wide array of applications using Microsoft and open source solutions. We can configure custom hosting solutions using your existing software on our managed virtual servers.

#### Managed Virtual Servers

- Windows
- Linux
- Virtual appliances

#### Email and Calendar

- Microsoft Exchange
- Email Defender Anti-SPAM services
- Anti-virus, anti-malware
- Optional e-mail archiving and encryption

#### Web Hosting

- Microsoft IIS with MS SQL services
- Apache with MySQL
- Wiki Server

#### Microsoft Applications

- SQL Server
- Dynamics Accounting & CRM
- SharePoint

#### Hosted Desktop Sessions

- Managed Endpoint Security
- Microsoft applications, including Office 365 and Visual Studio

#### Secure Remote Access

- Multi-site VPN
- Two-factor authentication
- IPSEC and SSL VPN
- Fully encrypted RDP

#### Additional Services

- SecantSTOR Sync
- Hosted collaboration and VoIP services
- Managed onsite cloud solutions